Update From Parking & Transportation Services

PTS, Capital Metro, and the shuttle bus committee have been working closely with TAB regarding the proposed original changes to the Route 663 (Lake Austin). Listening to feedback and concerns voiced by residents, Capital Metro and PTS have decided to revise the proposed changes. Below are the revisions:

- Maintain Route 663 as regular, Local Capital Metro route
  - Running every 15 minutes during peak times
  - Running every 30 minutes during off peak weekdays, Saturdays and Sundays
- All-week, 7-day service
- Route 18 would still offer direct service to UT, every 15 minutes
- Metro Rapid Route 804 would no longer run to Brackenridge Apartments, stopping east of MoPac near the Gateway Apartments

Please keep in mind, any changes to the route will not happen immediately and that changes to any route will need to go through a new round of community meetings which can occur in 2017 or even beyond.

As a resident, you can stay informed by visiting the following websites:
- www.connections2025.org (to see the updated Connections 2025 Draft Transit Plan interactive map); and

As always, you can provide feedback by emailing: Feedback@connections2025.org

Laundry Room Mobile App

If you see a broken laundry machine at one of our University Apartments laundry rooms, request maintenance service using the CSC ServiceWorks app!

The app is quick and simply to use:

1. Download the CSC Service Works Service Request App.
2. Use the app to scan the license plate to the machine.
3. The app will automatically input the machine ID and information.
4. Fill out your name and contact information, and hit submit.
UT APARTMENTS
ANNUAL
TEXAS BREAKFAST
(Formerly Cowboy Carnival)
SATURDAY, FEB 18 | 9AM
JASPER PARK (BRACKENRIDGE)
BREAKFAST TACOS • GAMES • MUSIC • COWBOY COSTUME CONTEST

IF YOU NEED ANY ACCOMMODATIONS OR DISABILITY REQUESTS, PLEASE CONTACT MELISSA SMITHEY AT MSMITHEY@AUSTIN.UTEXAS.EDU. REQUESTS NEED TO BE SUBMITTED WITHIN FIVE (5) DAYS OF THE EVENT.
The Tenant Advisory Board (TAB) is comprised of 2 residents from each complex (Brackenridge, Colorado & Gateway) and one representative from the Apartments Office. TAB meets twice a month during the semester to discuss resident concerns and ways to improve life within University Apartments.

Join the Tenant Advisory Board at their next meetings:

**Tuesday, February 7th & 21st, 7:00pm-8:30pm**
in the Brackenridge Community Room

[http://housing.utexas.edu/apartments/tenant-advisory-board](http://housing.utexas.edu/apartments/tenant-advisory-board)

**A Message From the TAB Transportation Liaison:**

Dear Residents,

A proposal made by CapMetro regarding the Route 663 was publicized in our community last November. The University Apartments Tenant Advisory Board is happy to communicate that the Route 663 will be maintained as is currently structured with a few changes in frequency. We would like to thank all of the residents who gave feedback to the Tenant Advisory Board (TAB) and CapMetro in order to keep Route 663 in the Connections 2025 Draft Plan.

- Nicolas Emilfork
  
  TAB Transportation Liaison
  Tenant Advisory Board
<table>
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<td><strong>2pm:</strong> Lunar New Year @COL</td>
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<tr>
<td>7pm: Tenant Advisory Board Meeting @BRK</td>
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<td>6:30pm: Mock Interview Workshop @BRK (Email <a href="mailto:NLane@austin.ute">NLane@austin.ute</a>)</td>
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<td>Happy Valentine’s Day</td>
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<td><strong>9am:</strong> Texas Breakfast @Jasper Park (BRK)</td>
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<tr>
<td>7pm: Tenant Advisory Board Meeting @BRK</td>
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<td>8am – 12pm: Brackenridge Write-a-thon @Jasper Park (BRK)</td>
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BRK = Brackenridge Community Room  
COL = Colorado Community Room  
GAT = Gateway Community Room
Lunar New Year 2017

Saturday February 4, 2017
Colorado Community Room
2-4pm

Join us as we celebrate the Year of the Rooster!

Crafts
Food
Music
Fun!

If you need any accommodations or disability requests, please contact Melissa Smithey at msmithey@austin.utexas.edu. Requests need to be submitted within five (5) days of the event.
Do you want to sing, play an instrument or read poetry? Then Apartment City Limits is for you!

LOOKING FOR PERFORMERS
Sign up here!
utexas.qualtrics.com/SE/?SID=SV_8C8NksJsa6Geodf

SHOW YOUR TALENT ON
FRIDAY APRIL 7TH 2017 AT 7PM
AT THE COLORADO COMMUNITY ROOM

IF YOU REQUIRE SPECIAL ASSISTANCE OR DISABILITY ACCOMMODATIONS, CONTACT JULIE LEKSTUTIS AT JLEKSTUTIS@AUSTIN.UTEXAS.EDU. REQUESTS MUST BE SUBMITTED FIVE (5) BUSINESS DAYS PRIOR TO THE EVENT.
I am Ya-Ching Huang. I was born and raised in a big family in Taiwan. My best memories of childhood were always of family gatherings, hanging out with siblings and cousins. Beginning at the age of 15, I received nursing training. After 7 years of nursing school and receiving a bachelor’s degree, my nursing career began in the intensive care unit. I love hospital jobs, working with patients, and caring about people in the community as well. In my adult and career experiences, I have enjoyed the feeling of working collaboratively to try to make things better for everyone.

Since joining the Tenant Advisory Board (TAB) in 2015 as a Gateway complex representative, I have worked with the TAB to organize many events and convey residents’ concerns and served as a garden coordinator for bridging Colorado and Brackenridge gardens with the office. I enjoy serving the community not only as an individual, but also as part of a team. So much can be learned from other team members and people who I meet along the way. I like listening to the residents’ concerns and helping them to solve the problems through our team work with the Apartment Office. I particularly love seeing residents participate in our events, connecting to neighbors, and sharing life experiences with each other.

In the past year working with gardeners, we have finished soil revitalization for providing better soil quality for growing crops, and successfully held garden seminars by inviting guest speakers to talk about composting. We also replaced and added many handy tools, and had several working-parties to keep our garden full of vitality and beauty. The gardens are not only for residents to cultivate their own crops, but also a networking place for the residents who have similar interests. If you are also interested in anything about the gardens, please feel free to email me.

I am currently a Doctoral candidate in the School of Nursing at UT and have been living in Gateway since 2013. I truly love this place and am glad to call it home. If you see me around, you are always welcome to say "Hi" to me.
**Pest Control Requests**

- All routine pest control requests must be submitted via maintenance request.
- All routine pest control requests will be scheduled each Monday through Friday between 8 am and 4 pm.
- If you request pest control, please remember that you are required to leave your apartment when pest control staff arrive and remain gone for 2 hours.
- Due to a heavy workload, the tech cannot return that day.
- Emergency pest control situations should be reported to the office.

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**Maintenance Requests**

- Maintenance issues in your apartment and around the complex must be reported via an online maintenance request: [https://utdirect.utexas.edu/hfis/FAMS_famisSubmit.WBX](https://utdirect.utexas.edu/hfis/FAMS_famisSubmit.WBX)
- A paper version of the request may also be submitted to the main office.

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**Rent**

- Rent is always due on the **1st** of every month and late after the 5th of every month, regardless of whether you receive a courtesy bill reminder email or not
- Bookmark [https://utdirect.utexas.edu/apps/dhfs/aptsapp/](https://utdirect.utexas.edu/apps/dhfs/aptsapp/) for reference if you do not receive the courtesy bill reminder email

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**Apogee Internet & Cable TV Support**

- Call: 1-844-283-6498
- CHAT: support@resnet.com
- TEXT: “RESNET” to 84700

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**Vacancy Notices**

- A 60 day written notice is required for all vacancies
- If you give 30 to 59 days written advance notice you will pay a 50% penalty
- If you give 1 to 29 days written advance notice you will pay an 85% penalty
- To view the terms & conditions of your contract in its entirety go to: [http://housing.utexas.edu/apartments/forms-and-resources](http://housing.utexas.edu/apartments/forms-and-resources)

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**2016-2017 Apartment Monthly Rates**

- Brackenridge & Gateway One Bedroom $586
- Colorado One Bedroom $606
- Brackenridge & Gateway Two Bedroom $670
- Colorado Two Bedroom $690
- Brackenridge Three Bedroom $855

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**Keep up with University Apartments on Facebook!**

- Search for “UT Apartments” and like us.
- Check our page daily for important information and a chance to win prizes!

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**Don’t Forget**

- [Image]
University Apartments
3501 Lake Austin Boulevard
Austin, TX, 78703

Open: Monday – Friday, 8:00am - 4:00pm
Phone: 512-232-5299
Email: dhfs.apartments@austin.utexas.edu

Have a concern or question about the UT Shuttle?
Email: shuttle@utexas.edu

Maintenance Requests: https://utdirect.utexas.edu/hfis/FAMS_famisSubmit.WBX
Log in and click on maintenance. Request form in the left hand column.

Hook ‘Em Home

Vision
To create transformative living and learning environments where students feel safe, involved and inspired to change the world.

Mission
The Division of Housing and Food Service cultivates inclusive learning communities that foster student engagement, growth and success.

University Apartments Staff

<table>
<thead>
<tr>
<th>Associate Director</th>
<th>Apartments Coordinator</th>
<th>Facilities Maintenance Manager</th>
<th>Tech Trades Assistant Supervisor</th>
<th>Administrative Assistant</th>
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<tbody>
<tr>
<td>Courtney Howard</td>
<td>Julie Lekstutis</td>
<td>Gilbert Acosta</td>
<td>Marc Chandler</td>
<td>Frances Hernandez</td>
</tr>
<tr>
<td><a href="mailto:choward@austin.utexas.edu">choward@austin.utexas.edu</a></td>
<td><a href="mailto:jleksutitis@austin.utexas.edu">jleksutitis@austin.utexas.edu</a></td>
<td><a href="mailto:gila@austin.utexas.edu">gila@austin.utexas.edu</a></td>
<td><a href="mailto:mchandler@austin.utexas.edu">mchandler@austin.utexas.edu</a></td>
<td><a href="mailto:fhernder@austin.utexas.edu">fhernder@austin.utexas.edu</a></td>
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<tr>
<th>Brackenridge Community Coordinator</th>
<th>Colorado Community Coordinator</th>
<th>Administrative Associate</th>
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<tbody>
<tr>
<td>Nije Lane</td>
<td>Melissa Smithey</td>
<td>Denise Zuniga</td>
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<tr>
<td><a href="mailto:nlane@austin.utexas.edu">nlane@austin.utexas.edu</a></td>
<td><a href="mailto:msmithey@austin.utexas.edu">msmithey@austin.utexas.edu</a></td>
<td><a href="mailto:dzuniga@austin.utexas.edu">dzuniga@austin.utexas.edu</a></td>
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<thead>
<tr>
<th>Brackenridge CAs</th>
<th>Colorado CAs</th>
<th>Gateway CAs</th>
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<tbody>
<tr>
<td>~ Hillel Olek <a href="mailto:hillel.olek@utexas.edu">hillel.olek@utexas.edu</a></td>
<td>~ Daria Pus <a href="mailto:daria.pus@utexas.edu">daria.pus@utexas.edu</a></td>
<td>~ Bruno Chiquini—Sr. CA <a href="mailto:bchiquini@utexas.edu">bchiquini@utexas.edu</a></td>
</tr>
<tr>
<td>~ Gabe Venegas <a href="mailto:gvenegas@utexas.edu">gvenegas@utexas.edu</a></td>
<td>~ Ahmad Agbaria <a href="mailto:agbaria@utexas.edu">agbaria@utexas.edu</a></td>
<td>~ Jake LeVieux <a href="mailto:jake.levieux@utexas.edu">jake.levieux@utexas.edu</a></td>
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<th>Tenant Advisory Board Members</th>
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<tr>
<td>Brackenridge Representatives</td>
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<tr>
<td>~ Justin Power <a href="mailto:justin.power@utexas.edu">justin.power@utexas.edu</a></td>
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<tr>
<td>~ Grace Hamilton <a href="mailto:graceh@utexas.edu">graceh@utexas.edu</a></td>
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<tr>
<td>Colorado Representatives</td>
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<tr>
<td>~ Mohsen Babazadeh, Chair <a href="mailto:mbabazadeh@utexas.edu">mbabazadeh@utexas.edu</a></td>
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<tr>
<td>~ Nicolas Emilfork <a href="mailto:nicolasesmilfork@utexas.edu">nicolasesmilfork@utexas.edu</a></td>
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<tr>
<td>~ Ya-Ching Huang <a href="mailto:yachinghuang@utexas.edu">yachinghuang@utexas.edu</a></td>
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<tr>
<td>~ Maryia Halubok <a href="mailto:m.halubok@utexas.edu">m.halubok@utexas.edu</a></td>
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