### General Learning
- **3,580 residents surveyed**
- **78%** of residents say living on campus enhanced their ability to balance commitments.
- **77%** of residents say living on campus increased their ability to solve their problems.
- **72%** of residents say that living on campus helped them learn to manage their time.
- **193** programs involving self-management and life skills were put on by Residence Life.

### Employment/Student Leadership
- **100%** of ULN student interns learned at least two leadership skills.
- **97%** of RA info session attendees felt they learned more about the responsibilities of being an RA and felt prepared to be an RA.
- **457 students attended RA info sessions.**

### Safety
- **86%** decrease of residents violations over the year.
- Residents who receive a fire and life safety violation take a quiz to improve their knowledge of policies and are required to get **100%**.
- Facilities tracked fire and life safety inspection violations and saw a **71%** decrease in the Waller Creek area, **91%** decrease in the Jester area, and a **55%** decrease in the Whitis area, indicating student learning in rules and safety.

### Academic/Study
- **86%** of residents say that living on campus contributed to their learning.
- **77%** of residents say living on campus increased their academic success.

### General Dining
- **100%** of surveyed students (71) at orientation who attended "Avoiding the Freshmen 15" said they were now more aware of nutrition services and resources at the university, and **85%** of surveyed students planned to eat a more balanced diet based on what they learned in the session.

### Diversity
- **90%** of students (19 of 21) who participated in the Longhorns for a Culturally Competent Campus program increased their intercultural competency, and **100%** increased their self efficacy.
- **180 programs on diversity, inclusion and intercultural competence** were provided by Residence Life.
OUTCOMES

EMPLOYMENT/STUDENT LEADERSHIP
Housing and Dining employed 623 students during the 2016-2017 year.

GRADUATION CORDS
Housing and Dining awarded a total of 54 to student employees and student leaders who have worked with Housing and Dining for at least 3 semesters including: URHA, RHPT, Judicial Board and Apartment Tenant Advisory Board.

SUSTAINABILITY
275,464 Eco2Go container uses avoiding over 21 tons of waste.

GENERAL DINING
Plate waste in all-you-care-to-eat dining facilities decreased by 18.4% (over 35 tons) from the previous academic year.

DIVERSITY
Created the new DIVERSITY 101 module to provide staff with foundational knowledge about diversity and inclusion and how it relates to the mission of Housing and Dining.

SERVICES
University Apartments streamlined processes and created and deployed an on-call log, move in, move and cleaning inspection tools in SharePoint to improve efficiency, documentation and communication. The use of these tools reduced administrative time by approximately 80 hours, in addition to increasing staff morale.

DURING THE SPRING SEMESTER,
The Administration and Customer Service Committee provided updates to the RA manual, RA evaluation, fire and life safety inspection process, closing process and roommate agreement form in order to adapt to student needs.

OUTCOMES

For more, turn to page 8, section 7

For more, turn to page 8, section 8

For more, turn to page 8, section 9

For more, turn to page 8, section 10

For more, turn to page 9, section 11
Program aims to help residents share their independent research with the community. Doctoral students from 5 different disciplines presented their research on topics from Physics to Architectural History, answered audience questions, received feedback and gained confidence in their presentation skills.

Residence Life conducted the LLC Summit Workshop where campus partners for each LLC focused on developing learning outcomes, specific curricula and programs for their learning communities.

LLCs received nearly 10 times greater interest than they have the capability to serve, indicating a high-level of student satisfaction and desire for these types of residential communities.